

## PRIMARY CARE MANAGEMENT DEVELOPMENT PROGRAMME

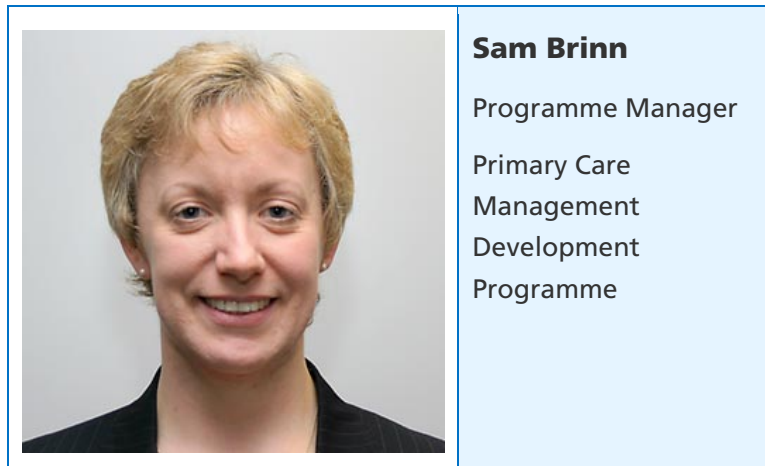
### Newsletter 7 – July 2006

Welcome to the latest edition of your newsletter aiming to keep you informed about programme developments. Many of you will now be well on your way to completing the programme with Module 8 now available on the website and the final Module 9 to be uploaded in August.

This has been an eventful year not only for the programme but for primary care management as a whole with changes coming fast and furiously to PCT/SHA reconfiguration and to the way in which primary care is delivered, namely PBC, Choose & Book, changes to the QOF and DES for a variety of services, to name but a few.

#### Sam Brinn

Sam is now working full time with the team as we near the end of the pilot phase. She has been working on developing the masterclasses and ensuring that the educational material for the modules is delivered on time. Unfortunately for us we will have to cope without her come August when she goes off on maternity leave so this is our opportunity to say a big thank you.



#### Masterclass development

Masterclass 3 has now been recorded and is in the final stages of editing. This class will focus on patient involvement, patient choice, Choose & Book and Practice Based Commissioning and will be available as a series of presentations on DVD. Copies will be available next month, free of charge on request, so please contact Donna Leggatt or complete the request form on the programme website.

We will also be organising an e-mail Q&A session with the speakers via the website online forum, further details will be available in the near future.

## Practice Based Commissioning

The National Patient Safety Agency have recently published a patient safety risk assessment process to support general practices, clinicians and local (integrated) commissioning groups when undertaking Practice Based Commissioning.

[http://www.npsa.nhs.uk/site/media/documents/1823\\_PracticeBasedCommissioning.pdf](http://www.npsa.nhs.uk/site/media/documents/1823_PracticeBasedCommissioning.pdf)

## Patient choice

Dr Foster Intelligence has produced a toolkit for practices on how to implement Patient Choice. Module 1, which includes a self assessment tool for practices to assess themselves against eight competencies, will be available on CD Rom and distributed to all practices free of charge during July. Module 2, an interactive web based training programme to support the learning from Module 1, will also be available in July. Module 2 also provides more detailed guidance on communication methods, dealing with patients and researching sources of patient information and will be available at a cost of £85.00 + VAT. Further details are available from Caroline Pike at [caroline.pike@drfoster.co.uk](mailto:caroline.pike@drfoster.co.uk).

## Self-assessment in infection control: GP Practices

As part of the DH delivery programme to reduce healthcare associated infections (HCAI), [a self-assessment tool](#) has been produced to assist GP practices in embedding good practice in infection prevention and control. Completion of the self-assessment tool and scoring of the seven key challenges will enable practices to identify any areas for improvement.

The assessment tool is accompanied by [Essential Steps to Safe, Clean Care](#) - a framework to support the use of best practice in preventing and managing the spread of infections. It suggests three key Essential Steps that may impact significantly on reducing the level of infections.



## Data accreditation guidelines

NHS Connecting for Health, the British Medical Association's GPs Committee (GPC) and NHS Employers have issued guidance to primary care trusts and GP practices that will support standardisation of recording in patient records. The guidance focuses on the data accreditation process agreed as part of the changes to the General Medical Services (GMS) contract in April 2006. A new directed enhanced service (DES) was developed to support the delivery of the National Programme for IT. This guidance focuses on data accreditation ready for the sharing of information in the NHS Care Records Service and can be found on the Connecting for Health website via this link

[http://www.connectingforhealth.nhs.uk/delivery/serviceimplementation/engagement/data\\_accreditation.pdf](http://www.connectingforhealth.nhs.uk/delivery/serviceimplementation/engagement/data_accreditation.pdf)

## NHS: a pocket guide 2006/07

The NHS Confederation has published NHS: a pocket guide 2006/07. The Confederation site says that the guide is

"a complete reference guide to the latest developments and changes within the NHS. With expert commentary in an easy-to-read format, this pocket guide gives you all the information you need."

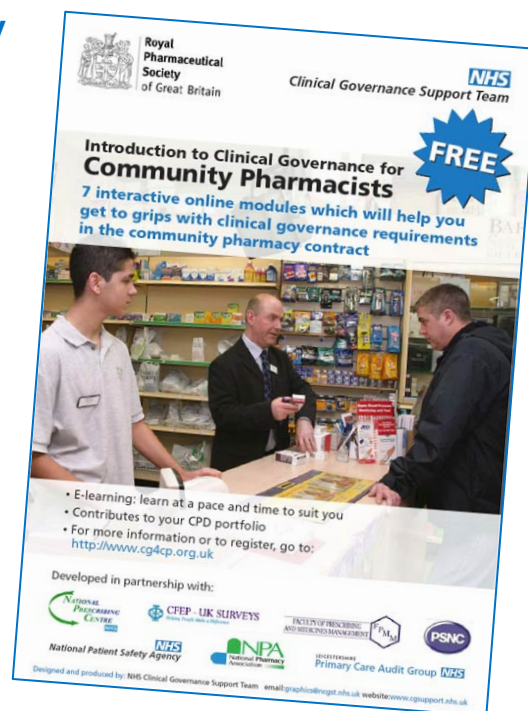
The guide includes a section on staffing and human resources with information on staff numbers, workforce strategy, the NHS as an employer, training and pay. It is ideal for inclusion in staff induction packs. For further information and to order your copy please visit [www.nhsconfed.org/pocketguide](http://www.nhsconfed.org/pocketguide).

## GP populations by age/gender

GP practices in England and Wales who are interested in comparing the demographic composition of their practice lists with the local average, should access new data from the Information Centre for Health and Social Care. Statistics are available as population figures by SHA and PCO, stratified by gender and in five-year age bands. <http://www.ic.nhs.uk/pubs/gpregpopulations2005>

## Online training programme for community pharmacists

A new resource has been developed in partnership between NHS Clinical Governance Support Team and the Royal Pharmaceutical Society of Great Britain. This is a free online training programme to enhance understanding of Clinical Governance and its requirements for community pharmacists through their new contract. It may be accessed at <http://www.cg4cp.org.uk>



## Delegate Feedback

Following delegate feedback we have two web links that you may find useful.

A basic framework for developing partnership agreements (Module 3):

<http://www.bma.org.uk/ap.nsf/Content/partneragrefeb06~basicframework>

and the following which is relevant to partnerships other than GP partnerships (Module 4 Working Partnerships) <http://www.lgpartnerships.com/default.asp>

### Contacts:

For any general queries regarding the Primary Care Management Development Programme please contact:

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